



## **CEO Bulletin**

*by Andy Molloy, Managing Director*

After a hectic start to the year, I hope you managed to have some time off over the Easter break and stayed dry during the weekend of the King's coronation celebrations.

At Plowman Craven we have been busy as usual so far this year, investing heavily in new technologies and unique innovations to ensure we continue to be market leading and able to provide the best possible solutions to our clients.

Our investment in Stream Series mobile scanning technology, which offers reduced programme timeframes and little to no traffic management costs for utility surveys, is proving popular with the property and utility sectors.

We also launched our new Vogel Freedom innovation – this is our next generation UAV technology which completely removes the need for track access. Our innovation team has been working tirelessly on refining this new technology to offer a ground-breaking solution to the rail market. After numerous tests and trials, we are now proud to offer the “boots off ballast” solution to all our infrastructure and UAV clients. You can read more about Vogel Freedom later in this newsletter or request a demo.

In addition, our teams have been very busy with delivering large, multidiscipline projects from scanning over 5,000 arches in the UK for The Arch Company, to creating fire plans for a prestigious central London property owner, and scanning a multitude of shopping centers, warehouses and kilometers of

infrastructure assets. We are proud to say that we continue to be a one-stop-shop for measurement services in the UK and further afield.

Having learned to adapt to the new challenges the past couple of years have brought, we continue to focus on investing in our clients and our workforce, evident in our successful recruitment drive and employee retention, as well as our high customer satisfaction. Further to our regular feedback drive and the recently completed Annual Benchmark survey, we managed again to improve on last year's customer satisfaction levels, whilst arranging for 1 tree to be planted for each feedback reply to help offset our carbon and move closer to net zero. Thank you to everyone who took the time to respond.

Although the year is likely to continue to bring uncertainties and a difficult economic landscape, I am confident in our continuous success based on our teams' quality, resilience, and agility, already demonstrated in the last couple of years and I would like to thank you for your continuous support in 2023.

I hope you enjoy reading our latest articles.



## No access required!

In March we proudly launched Vogel Freedom for UAV rail infrastructure surveying. This innovative new product is the next generation of



## A unique portfolio case study

When The Arch Company acquired £1.5bn of commercial estate with a wide variety of tenants, we were asked to survey the 5,200 units

our Vogel R3D system and brings a host of further benefits on efficiency, safety and sustainability. The launch marks the first survey-grade solution that can [...]

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involved. Thanks to our advanced technology workflows and management capabilities, we were able to efficiently capture data and deliver accurate [...]

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## How to keep BIM simple

Phil Lisher, our Strategic BIM Project Manager, deals with a wide range of BIM projects. However, he feels some projects could benefit from better information management and recognises the confusion some clients have around how to start, complete and handover BIM projects. Phil's White Paper offers a high-level overview intended for those who are new to BIM, or about to embark on a project that could benefit from it.

[Download a copy](#)

## High-rise residential building fire plans

On 23rd January 2023 the UK Government brought the Fire Safety (England) Regulations 2022 into force. These regulations legislate a requirement for the responsible person or persons to provide information on their buildings to fire and rescue services. We offer a range of service levels to ensure you have exactly what you need. Why not find out more?

[Further information](#)







## Sadie Johnson Head of Project Management

Sadie originally joined Plowman Craven in 2016 working for two and a half years as a Project Manager in our Property Management team. We extend her a warm welcome back as she now rejoins us in the role of Head of Project Management [...]

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## Steve Jones Head of New Business

Steve joined us at the beginning of the year as Head of New Business, working initially with our rail team and clients having recently successfully launched Vogel Freedom to the rail sector. Steve brings with him over twenty years' commercial experience [...]

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As ever, there have been a number of charity activities on the agenda, from supporting local Community groups and the nature reserve on our doorstep to sponsoring students at Borbor Pain Charity School of Hope in Sierra Leone. We also had pleasure participating in the AT Society's first Golf Day at Harpenden Golf Club and, in return for pancakes, employees donated generously to our local food bank. Whatever we



do, it's always a great pleasure in taking part and getting involved.



## The Coronation

As you would expect in any progressive organisation, we always have a busy and demanding training schedule. However, in light of the recent Coronation and the additional bank holiday on offer, some of our staff decided to get in on the action. Whether it's surveying, acting or modelling a little fun and amusement during one training session culminated in the following showreel that we thought you would enjoy.

[Watch the video](#)

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## Graduate Programme

In April, Nihal Choudhury and Shabir Shahid successfully graduated from the graduate programme and are now successfully continuing their surveying careers within our Infrastructure/Rail and Property Development teams respectively. We're proud of our Graduate Programme and currently there are a further 7 people onboard the scheme. We look forward to them furthering their careers at Plowman Craven.





## Open Days

We're always looking to hear from those interested in joining the surveying world and we look forward to welcoming T level students from Hertfordshire College who will be visiting us for a day to spend time with our surveyors. It's a great opportunity for the students to understand a little more about the role and also take part in some interesting "hands-on" equipment demonstrations.



### Infrastructure Intelligence

**Inflation must not delay improvements to water and waste:** Plowman Craven's Neil Gregory outlines why we can't let inflation delay urgently needed improvements to our water and waste infrastructure. Developing more resilient services requires a collaborative push with focused investment.

[Read article](#)

### UK Construction Online


**Surveying and construction: five key predictions for 2023:** Stephanie Ellrott, Sales & Marketing Director at Plowman Craven, looks at the year ahead and reviews what we can expect to be the main focus areas in surveying and construction.

[Read article](#)

### Sustain

**Improving energy efficiency in all phases of construction projects:** Every construction or refurbishment project inevitably brings its own challenges but the focus must be on making the whole supply chain as sustainable as possible. Tony Selwyn, our Head of Environmental Planning offers his view.

[Read article](#)



# WATCH THIS SPACE!

Look out for our emails about our broad range of services and innovations in the next couple of weeks... and much much more!

**Plowman Craven**



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