



## **CEO Bulletin**

*by Andy Molloy, Managing Director*

The Plowman Craven team wishes you a happy, healthy and prosperous 2023.

Looking back at 2022 with the pandemic coming to an end but new challenges emerging from the Ukraine war, record-high inflation, political upheaval and the death of our queen to freak weather combined with strikes, 2022 certainly made the history books in one way or another.

Faced with challenging economic and macro-environmental events, I'm proud to confirm that Plowman Craven navigated its way through the storm extremely well, managing also to strengthen our business even further along the way. This allowed us to make an even greater difference to our clients, society and the environment, as you will read in our news section below.

Last year, we continued to adapt to the new challenges by focusing more on responding to our customer's and society's challenges and investing in our employees. This is evident in our successful recruitment drive, our above average employment retention rate, new ESG services and our high customer satisfaction ratings, whilst increasing our contribution to both local and national charities and communities. We also established our Carbon Reduction plan, identifying the measures we can take to move towards a net-zero status including energy reduction measures in our offices, a planned move towards electric vehicles across our fleet and offsetting our carbon footprint by planting over 100 trees.

With our on-going focus on improvement, we invested substantially in equipment, the latest IT technology and new innovation such as our Stream Series to improve the customer experience, programme efficiencies and cost savings whilst keeping a keen eye on the safety of our staff, contractors and the public.

Although the new year is likely to bring more uncertainties and a difficult economic landscape, I am confident in our continuous success based on our teams' quality, resilience, and agility already demonstrated over the last couple of years and I would like to thank you for your continuous support in 2023.

I wish you all the best of luck for the year and I hope you enjoy reading our latest articles.

A handwritten signature in black ink, appearing to read 'Andy Molloy', with a long, sweeping underline.



## Plowman Craven receives RoSPA Silver Award for health and safety

Plowman Craven celebrated after landing an internationally recognised award for demonstrating high health and safety standards. We received the RoSPA Silver Health and Safety Award recognising our tireless work on protecting our hard-working staff and our contractors from any harm and ensuring that everybody gets home safely to their families at the end of every working day...

[Read more](#)



## We are Cyber Essential Plus Accredited

Global uncertainty has driven the National Cyber Security Centre to raise the UK's threat level for Cyber-attack. The NCSC is now calling on all UK organisations to strengthen their online defences.

As part of Plowman Craven's continued commitment to safeguarding our client's information, we are proud to add Cyber Essentials Plus certification to our long-established ISO/IEC 27001:2013 ...

[Read more](#)



## Every tree helps!

As part of our latest initiative to reduce our carbon footprint and at the same time invest in the environment long-term, Plowman Craven planted 146 trees in Summerbridge, North Yorkshire and other global locations in recent months. This resulted in us offsetting between 3.2 - 4.6 tonnes of CO2 so far...

[Read more](#)



## Plowman Craven goes quicker and deeper!

We are proud to announce that we have recently invested in our Utility Survey capability to ensure our quality and efficiencies continue to be market leading. The purchase of the Stream Series has enabled our underground utilities detection team to operate in urban environments without hefty traffic ...

[Read more](#)



## Plunging 15,000ft to raise funds for the A-T Society

Congratulations and a huge well done to Gianluca Foti, Jocelyn Coelho, Ashley Bourne and Nick Hanson-Prince for completing the Skydive challenge from 10,000ft and 15,000ft to raise much needed funds for the A-T Society. The A-T Society supports people living with the disabling and life-limiting condition ataxia-telangiectasia and funds research to find a cure. Collectively, we were able to raise over £2,000 for the AT Society.





## Running for Charity, again

Plowman Craven was proud once again to be a Gold Sponsor of the Rennie Grove Herts 10k event that took place at beginning of October. After two years of restrictions and virtual versions of this ever popular event we were pleased to join in person again in Harpenden. About 20 of our employees entered, raising much-needed sponsorship for our local hospice. A special mention for the outstanding performance by Jamie Greenwood who took 8th place with 39mins, 44 seconds!

## We created a KidsOut Giving Tree in our office

Our staff went out of their way this Christmas to support KidsOut for the fifth year by buying over 120 much needed presents for children. KidsOut is a charity which has the aim of “giving disadvantaged children positive experiences” and the KidsOut Giving Tree supports every child who is a victim of domestic abuse living in a refuge who may not otherwise receive a gift at Christmas. Children in refuge are effectively living in a state of lockdown until they are moved to a new home far away from the abuser and their friends.



### UKSTT

Our utilities experts Andy Gundry and Neil Gregory created a well published article on how the latest PAS 128:2022, British standard (BIS) Specification paves the way to a more risk-adverse and secure utilities mapping survey, and how it defines the way underground utilities should be mapped in future.

[Read article](#)

### Construction News

Our Environmental Planning expert Tony Selwyn debates the construction industry’s poor carbon footprint, and reflects on the lessons learned from an off-grid monitoring project where many huddles had to be overcome, from severe weather to underperforming batteries.

[Read article](#)

### Skies Without Limits v2.0

Plowman Craven was included in the latest PwC UK Skies Without Limits v2 report which featured one of our case studies about highly accurate drone surveys, keeping passengers and engineers safe and minimising commuting delays, which demonstrates the UK’s ability to innovate.

[Find out more](#)



## Learning & Training

As part of our initiative to introduce members of our team and at the same time chat about our people development, we have the pleasure to show you a short review of 2022 from a training perspective.

- 35 new surveyors trained
- 44 surveyors upskilled
- 76 new training videos
- 19 new handbooks and workflows



[Watch the video](#)



## People Achievement & Development

Congratulations to Jim Gregory and Rupee Dhoot for achieving fellowship from ILM (The Institute of Leadership and Management) and to Danas Jurgelevicius for obtaining the CICES professional development qualification.

A huge well done to all the employees promoted!  
Here are some of them:

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**Phil Lisher**  
*Promoted to Strategic BIM  
Project Manager*

Phil continues to lead the delivery of our BIM consultancy projects, driving forward information management best practice and BIM adoption across all stages of an asset lifecycle design, build, operate.

He also continues to lead the Project BIM initiative into 2023 which looks to realise cost and programme benefits on Scan to BIM projects from sales inception to project handover.



**Viviana Struth**  
*Promoted to UAV Delivery  
Lead*

Viviana has been with the business for 5 years and has continued to impress with her dedication to all tasks undertaken. She has a wealth of knowledge on photogrammetry and has also spent time with the technical team over the years developing processing methodologies to ensure continual improvement.

Viviana regularly goes above and beyond to ensure things are running smoothly and critical deadlines are met. Viviana is a key part of the group established for our continued growth in the UAV Sector.



**Ashley Bourne**  
*Promoted to Lead  
Surveyor*

Despite joining at a difficult time during the pandemic and going through the personal challenge of having his first child, Ashley has gone from strength to strength. An incredible work ethic and thirst for learning new skills, are a couple of reasons why he has become one of the most valued members of the Property Management team.

Through leading by example and really engaging with the professional development framework, Ashley has proven he is a leader in property management and is fully deserving of his promotion.

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**WATCH THIS SPACE!**

Look out for our emails about our broad range of services and innovations in the next couple of weeks... and much much more!

**Plowman Craven**