



CEO BULLETIN

by Andy Molloy, Managing Director

Happy New Year to you.

I hope you managed to have a relaxing break during the Christmas holiday. I'd like to take this opportunity to wish you a happy and healthy year ahead.

Looking back at 2021, it was a record breaking year for Plowman Craven, where we saw the company grow, achieve never before seen successes and become an employee-owned independent business. In between navigating the restrictions and safety concerns of the ever-changing status of the pandemic, we welcomed 49 new people, maintained our exemplary health and safety record, and implemented numerous innovations to further enhance the customer experience.

The recovery in the infrastructure and property markets has certainly kept us busy and, as we move into 2022, we continue to be involved in a wide range of interesting projects across the country. The trend for ever-shortening lead times and delivery programmes over recent months has certainly been challenging, but a challenge we have embraced well; proving that the need for a trusted and efficient survey partner is key.

We're always eager to hear what you think about our service levels and we'll be repeating our Client Satisfaction Survey later in the year. However, if you do have any feedback you'd like to pass on before then, please do get in touch.

I hope you enjoy reading our latest articles.

Chubb



Our focus on Client Delivery

Delivering over 1,500 projects a year can be a formidable task and when you're one of the largest UK measurement survey providers, you certainly have a reputation to live up to! That's why our Client Delivery Team needs to be the best in the industry.

Each project is individual and treated as such. Members of our dedicated Client Delivery Team work around the clock to ensure projects are delivered on spec and on time, and that the overall client experience is first class.

[Read article](#)

People Investment Programme

Plowman Craven is committed to providing a range of development opportunities that enable employees to maximise their potential for the benefit of the business and their own career aspirations.

Our Competency Framework has been created to increase survey skills and competency in our workforce. It's all about being experts in our field and our vision: to be the professional consultancy that best understands and delivers survey expertise to the property and infrastructure market in the UK and globally.

[Read article](#)

Back to school for Plowman Craven specialists

In December we returned to Sir George Monoux Sixth Form College in Chingford to "bring land surveying to life" to a group of Year 12 students. We certainly managed to achieve that.

The students are studying Design Engineer Construct which is a course all about the built environment and their coursework includes learning all about topographical, geotechnical and ecological surveys. It was an interactive session which the students found very engaging.

[Read more](#)

Doing our bit for the Community

We've also been busy in the community again, funding and focussing our efforts on those that need a little extra help.

In December we:

- Funded **Rennie Grove Hospice Care** nurses for two nights – enabling those with a life-limiting illness to stay at home with their family
- Donated to **Batford Springs Volunteers** and attended the official opening of their new boardwalk at our local Nature Reserve
- Contributed towards the **Batford Pensioners Christmas Lunch**
- Took part in the **KidsOut Giving Tree** – a nationwide charity that collects and distributes Christmas gifts to children in refuge
- Received a personal message of thanks from the Children at **Bor Bor Pain Charity School of Hope** in Sierra Leone for our ongoing commitment to their cause.

[More information](#)



Some new faces

As we continue to grow and play a key role in some of the most prestigious development projects in the UK and overseas, we'd like to introduce you to some new faces.



Gary Evans – Head of Client Engagement – Monitoring Solutions

With extensive knowledge and experience in Instrumentation and Monitoring, Gary has a 15+ year career working across the UK in many different environments such as rail, highways, airports, construction, tunnelling, water, waste, nuclear and remediation.

Bringing a wealth of experience to Plowman Craven, Gary works closely with our dedicated structural, geotechnical and environmental monitoring division, PC Monitoring, offering a consultative approach to construction clients, advising on and managing their structural and environmental monitoring solutions.



Rob Slade – IT Operations

With more than a decade of experience supporting large enterprises, Rob joins Plowman Craven with a solid background in identifying and implementing new technology solutions.

His key objective is to bring change and revolutionise our IT systems across the business, while assisting with core projects, implementations and issues to ensure we always operate consistently, reliably, safely and securely.

"It's great to be here, the first thing I noticed was the passion for the business from all and the high calibre of staff that are on board."

TESTIMONIALS

What Our Clients Say

We're always looking for feedback so each month we ask clients for their views on the projects we deliver. We love to hear from our customers and we pass each message on to those who have been involved in the project.

Take a look at what some of them have to say...

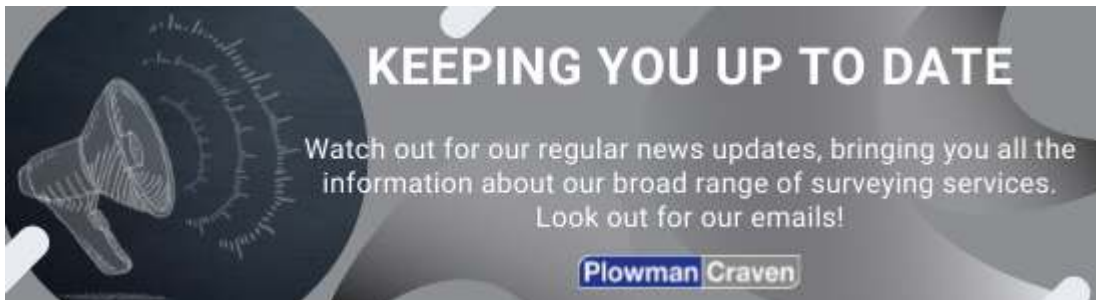
"Your team worked really hard with tight timescales and you were all fully prepped for the task and hit the ground running."

Robert Bird Group

"I have taken a tour of the model and I am impressed with the detail. Thank you to you and your team for delivering such a high quality model."

West Pharmaceutical Services

[Take a further look](#)



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