

## QUALITY POLICY STATEMENT

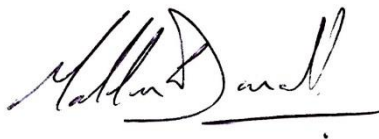
Plowman Craven Limited is a highly skilled and successful business committed to the supply of accurate and beneficial measured information to its customers. Our corporate responsibility expects everyone in the company to act with integrity and observe the highest standard of ethics.

Our objective is to become world class through the commitments we have, to the business, such as the provision of safe and healthy working conditions at all times, for our staff, managing our risks through internal and external audits.

We sustain an innovative environment that encourages teamwork, sharing and learning with open communication and the opportunity to excel with rewards for significant achievements.

We ensure that the services we provide to our customers are professional, good value and of the highest quality and adhere to statutory, regulatory and legal requirements. This is effectively controlled through our Business Management System which is certified to the ISO 9001:2008 standard. Plowman Craven is registered with the British Standards Institution under certification FS550038. Clause 7.3 (Design and Development) is excluded from the scope of registration as no direct design activities are undertaken.

Constant communication and feedback from our customers enables us to measure and improve our processes and services to create added value for all concerned.

A handwritten signature in black ink, appearing to read 'M. D. Craven', written over a horizontal line.

**DIRECTOR**

Latest Review February 2016